

Baahee Rental Agreement Plan: [Flexible Plan / Subscription Plan]

Last Updated: [12.03.25]

Renter Information

Renter Name: _____

Plan Type: [Flexible Plan / Subscription Plan]

Start Date: _____

Bike Model: _____

Bike Serial Number: _____

Unique Bike Number: _____

This Rental Agreement (the "Agreement") is entered into by and between **Baahee**, whose principal office is located at **124-128 City Rd, London EC1V 2NJ**, (hereinafter referred to as "Baahee", "we", "us", or "our"), and the individual named below (the "Renter", "you", or "your"). This Agreement governs the terms and conditions of the rental of an electric bicycle ("Bike") provided by Baahee. By signing this Agreement, you agree to be legally bound by its terms.

1. Definitions

- **Flexible Plan:** Weekly rental plan, cancellable at any time.
 - **Subscription Plan:** 12-week rental plan, auto-renewable for subsequent 12-week terms unless cancelled in accordance with this Agreement.
 - **Start Date:** The date on which you take possession of the Bike.
 - **Deposit:** A refundable security deposit of **£100**, subject to conditions outlined herein.
 - **Rental Fees:** The weekly or discounted subscription rates payable under this Agreement.
 - **Add-Ons:** Optional features (e.g., spare batteries, delivery back boxes) available for Subscription Plans only.
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2. Rental Plans and Fees

Flexible Plan:

- Weekly rentals cancellable anytime.
- **Rental Fees:**

- **Stride e-Bike:** £54 per week
- **Snap e-Bike:** £60 per week

Subscription Plan:

- 12-week term, auto-renews unless cancelled prior to renewal.
 - **Discounted Rental Fees:**
 - **Stride e-Bike:** £45 per week
 - **Snap e-Bike:** £50 per week
 - **Add-Ons available for additional charges.**
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3. Term of Agreement

- **Flexible Plan:** Rolling weekly basis until cancelled.
 - **Subscription Plan:** Fixed 12-week term with automatic renewal unless cancelled in accordance with Clause 13.
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4. Payment Terms

- Rental Fees are payable **weekly in advance** via direct debit or credit/debit card.
 - The **£100 Deposit** is payable upon collection of the Bike in cash.
 - If payment fails, you will be notified and given **seven (7) days** to rectify the issue. Failure to resolve payment will result in termination of this Agreement and forfeiture of the Deposit.
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5. Security Deposit

The **£100 Deposit** is refundable upon return of the Bike, subject to the following conditions:

- The **Bike is returned in an acceptable condition** (refer to Clause 7 for definitions of wear and tear).
 - You have **complied with the biweekly maintenance requirements** outlined in Clause 6.
 - Any unpaid Rental Fees or damage costs will be deducted from the Deposit.
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6. Maintenance Obligations

- **Biweekly Maintenance:** Renters must bring the Bike to a designated Baahee location every two (2) weeks for inspection and servicing.
- Repairs resulting from **normal wear and tear** (e.g., one free puncture repair per rental period) will be covered by Baahee.
- Damage due to **misuse, negligence, or failure to comply with maintenance** will result in forfeiture of the Deposit and additional repair charges.

7. Wear and Tear

Acceptable Wear and Tear:

- Minor scratches
- Brake pad wear
- Natural tyre degradation

Unacceptable Wear and Tear:

- Dents or damage to the bike frame
- Broken or missing components
- Significant tyre or brake damage caused by misuse

8. Loss, Damage, and Theft

Renter Liability:

- **Stride e-Bike:** £450
- **Snap e-Bike:** £550

Reporting Theft:

- Notify **Baahee** and file a **police report immediately**. Provide all relevant documentation.
- GPS tracking will assist in recovery.

GPS Damage:

- If the GPS is tampered with or damaged, retrieval assistance cannot be provided. The Renter will be charged for the **full cost of the Bike**.

9. Usage Restrictions & Safety Compliance

- Bikes are for **personal, business, or delivery purposes** only.
- **Prohibited Uses:**
 - Racing
 - Towing or carrying passengers
 - Unsafe or illegal operations
- Bikes may **only be used within London, United Kingdom**.
- Renters must be **18 years or older**.
- Riders must adhere to UK road safety laws, including:
 - E-bike motors must not exceed **250 watts**.
 - Maximum assisted speed limit is **15.5 mph (25 km/h)**.
 - E-bikes are not allowed on pavements.

- Cyclists must obey standard road rules and traffic signals.
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10. Late Return Fees

- A fee of **£30 per day** will apply for late returns.
 - If the bike is **not returned within five (5) days**, it will be considered **stolen**, and the full liability amount will apply.
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11. Insurance & Liability Disclaimer

- **Baahee does not offer insurance for personal injury, theft, or third-party liability.**
 - Renters are responsible for securing their own **personal accident or theft insurance** if desired.
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12. Refund Policy for Faulty Bikes

- If a bike has a **mechanical failure within 24 hours of rental**, Baahee will provide a **replacement bike or refund** for that period.
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13. Collection and Return Location

- **Primary Depot Location:** 2 Town Square, Barking Learning Centre, Barking IG11 7NB.
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Signature Section

Renter Acknowledgment and Signature

By signing below, I acknowledge that I have read, understood, and agree to be bound by the terms of this Agreement.

Renter Name: _____

Bike Serial Number: _____

Bike Model: _____

Unique Bike Number: _____

Signature: _____

Date: _____

Contact Information

Baahee

- **Email:** riders@baahee.com
- **Address:** 124-128 City Rd, London EC1V 2NJ